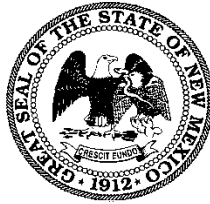


NEW MEXICO PUBLIC REGULATION COMMISSION

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FOR IMMEDIATE RELEASE

NEW MEXICO MOVES TO 10-DIGIT DIALING ON OCTOBER 24, 2021, TO SUPPORT 988 SUICIDE PREVENTION HOTLINE IMPLEMENTATION

(SANTA FE, NM—OCTOBER 15)— The state of New Mexico will move to 10-digit dialing for all telephone calls made in-state on October 24, 2021.

Since April 24, 2021, seven-digit dialing has still been permitted. An automated recording will advise callers that they need to use 10-digit dialing beginning October 24, 2021, and seven-digit calls will no longer be completed.

The Federal Communications Commission (FCC) plans to implement a new, three-digit number, 988, to dial for its National Suicide Prevention Hotline, which will be available beginning July 16, 2022. The implementation of this number requires 10-digit dialing for all in-state calls. For more information, please see the New Mexico Public Regulation Commission's website, <https://www.nm-prc.org/>.

The New Mexico Public Regulation Commission (PRC) regulates the [utilities](#), [telecommunications](#), and [motor carrier](#) industries to ensure fair and reasonable rates, and to assure reasonable and adequate services to the public as provided by law.

The NMPRC also promotes public safety through the offices of [Pipeline Safety Bureau](#) and [Transportation Division](#).

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