



STATE OF NEW MEXICO
Human Services Department
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FOR IMMEDIATE RELEASE

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Human Services Department announces SNAP eligibility determinations will resume October 2022

HSD SNAP customers must submit their renewal applications to determine eligibility or risk losing food benefits

SANTA FE — The New Mexico Human Services Department (HSD) announced today that they are informing HSD customers participating in the Supplemental Nutrition Assistance Program (SNAP) that important benefit eligibility determinations will resume in October 2022.

Under the COVID-19 Public Health Emergency, the federal government had been waiving yearly application and interim report requirements for SNAP customers. Starting in October, customers will once again have to renew their benefits and submit interim reports every six months. This process ensures families receiving SNAP food benefits continue to meet eligibility requirements.

HSD will notify customers directly by mail and electronically when it is time for them to renew and submit their applications to determine ongoing eligibility. This week, the department began notifying those customers whose applications and interim reports are due in October. HSD customers are encouraged to respond to those notices immediately so as to ensure continuity of benefits. HSD customers have several options to renew their SNAP applications;

- Fill out and submit electronically using their YESNM account at yes.state.nm.us.
- Send signed application by mail to: CASA, P.O. Box 830, Bernalillo, NM 87004.
- Send signed application by Fax to: 1-855-804-8960.
- Submit in-person at their local HSD Income Support office.

"It is imperative that SNAP customers be on the lookout for communication from our department regarding important benefit requirements and respond accordingly," said **Angela Medrano, deputy secretary for the New Mexico Human Services Department**. "We are making every effort to make sure that HSD customers who still qualify for SNAP continue to get these important benefits for their families."

HSD is urging all customers to make sure the department has their latest contact information on file to ensure that written communication about their benefits is delivered to them in a timely

manner. If customers have recently changed their phone number, they should provide their new contact information on the YESNM website: www.yes.state.nm.us. Customers can simply and easily update their address using the chat functionality there. Step-by-step directions on how to update your address are available [here](#).

People seeking to apply for or check their SNAP benefits can visit yes.state.nm.us

Please call HSD Consolidated Customer Service Center at 1-800-283-4465 Monday–Friday, 7 a.m.–5 p.m. for additional assistance.

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The department wants to ensure our clients of uninterrupted access to the benefits available to them. The easiest way to do this is to make sure contact information is up-to-date on the YESNM website: www.yes.state.nm.us. Users can simply and easily update their address using the chat functionality there. Step-by-step directions on how to update your address are available [here](#). Individuals seeking to apply for or check their SNAP benefits may apply online through www.yes.state.nm.us or by phone at 1-800-283-4465

We talk, interpret and smile in all languages. We provide written information to our customers in both English and Spanish and interpretation services are available in 58 languages through our provider, [CTS Language Link](#). For our hearing, and speech impaired customers, we utilize [Relay New Mexico](#), a free 24-hour service that ensures equal communication access via the telephone to individuals who are deaf, hard of hearing, deaf-blind or speech disabled. The Human Services Department provides services and benefits to 1,070,231 New Mexicans through several programs including: the Medicaid Program, Temporary Assistance for Needy Families (TANF) Program, Supplemental Nutrition Assistance Program (SNAP), Child Support Program, and several Behavioral Health Services.